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PPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO
09/753,335	12/29/2000	Steven M. Armstrong	061473 0269987	8408
34845	7590 - 07/28/2003	•		
STEUBING AND MCGUINESS & MANARAS LLP			EXAMINER	
30 NAGOG PARK DRIVE ACTON, MA 01720		ELAHEE, MD S		
			ART UNIT	PAPER NUMBER
			2697	11
			DATE MAILED: 07/28/2003	1

Please find below and/or attached an Office communication concerning this application or proceeding.



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		Advisory Action	Application No.	Applicant(s)	7
. •	Ŋ		09/753,335	ARMSTRONG ET AI	L. <i>C</i>
		·	Examiner	Art Unit	
			Md S Elahee	2697	
	-	The MAILING DATE of this communication appe	ars on the cover sheet with the c	orrespondence addi	ess
Therefinal cond	efore reject ition 1	LY FILED 25 June 2003 FAILS TO PLACE THI , further action by the applicant is required to av tion under 37 CFR 1.113 may only be either: (1) for allowance; (2) a timely filed Notice of Appeal on (RCE) in compliance with 37 CFR 1.114.	oid abandonment of this applica a timely filed amendment which	ation. A proper reply	to a
		PERIOD FOR RE	PLY [check either a) or b)]		
tee ha fee un (2) as	T n 7 xtension ve beed der 37 set for	he period for reply expiresmonths from the mailing he period for reply expires on: (1) the mailing date of this A to event, however, will the statutory period for reply expire land the NLY CHECK THIS BOX WHEN THE FIRST REPLY WAS 106.07(f).  The constant of time may be obtained under 37 CFR 1.136(a). The constant of the date for purposes of determining the period of CFR 1.17(a) is calculated from: (1) the expiration date of the time (b) above, if checked. Any reply received by the Official of the date any earned patent term adjustment. See 37 Cfront of the period of the period of the constant of the constant of the constant of the constant of the period of the period of the constant of the constant of the constant of the period o	dvisory Action, or (2) the date set forth atter than SIX MONTHS from the mailing FILED WITHIN TWO MONTHS OF THe date on which the petition under 37 CFI fextension and the corresponding amount of the shortened statutory period for reply one later than three months after the mail	g date of the final rejection IE FINAL REJECTION. R 1.136(a) and the apprount of the fee. The appropriationally set in the final Control of the final Contro	n. See MPEP priate extension ppriate extension Office action: or
	37 (	otice of Appeal was filed on Appellant's CFR 1.192(a), or any extension thereof (37 CFR	1.191(d)), to avoid dismissal of	riod set forth in f the appeal.	
		proposed amendment(s) will not be entered be			
		they raise new issues that would require furthe		ee NOTE below);	
		they raise the issue of new matter (see Note be	<b>,</b> ,		
(0	s) 🖂	they are not deemed to place the application in issues for appeal; and/or	better form for appeal by mater	rially reducing or sim	plifying the
(0	d) 🗌	they present additional claims without canceling	ig a corresponding number of fir	nally rejected claims	
		NOTE: <u>See Continuation Sheet</u> .			
3.⊠	Appl	icant's reply has overcome the following rejection	on(s): <u>See Continuation Sheet</u> .		
4.	New can	rly proposed or amended claim(s) would be celing the non-allowable claim(s).	pe allowable if submitted in a se	parate, timely filed a	mendment
5.	The app	a) affidavit, b) exhibit, or c) request for r lication in condition for allowance because:	reconsideration has been consid —·	dered but does NOT	place the
6.	The rais	affidavit or exhibit will NOT be considered beca ed by the Examiner in the final rejection.	use it is not directed SOLELY to	issues which were	newly
7.🖂	For exp	purposes of Appeal, the proposed amendment(s lanation of how the new or amended claims wou	s) a) $igtize$ will not be entered or b)[ $igl $ uld be rejected is provided below	☐ will be entered ar wor appended.	nd an
	The	status of the claim(s) is (or will be) as follows:			
	Clai Clai Clai	m(s) allowed: m(s) objected to: m(s) rejected: <u>1-21</u> . m(s) withdrawn from consideration:			
8.	The	proposed drawing correction filed on is a	) approved or b) disappro	oved by the Examina	er.
9. <u> </u>		the attached Information Disclosure Statement er:	(s)( PTO-1449) Paper No(s) S\ <sup>\'</sup>	oved by the Examino FAN TSANTE FAN TSANT E PERVISORY PATENT E TECHNOLOGY CENTE	A 2600
Patent	and Tree	lemark Office	<del> </del>		<u> </u>
		- 1-			

PTO-303 (Rev. 04-01)

Application No. 009/753,335

## **Continuation Sheet (PTO-303)**





Continuation of 2. NOTE: Claims 1,10 and 19, the proposed limitation, "wherein the first IVR....." and claims 6 &15, the proposed limitation, "said help information......" are new issues and fails to recite in the original claims.

Continuation of 3. Applicant's reply has overcome the following rejection(s): claims 1, 10 and 14 changing "voice service" to "voice response service".